

When you choose a Medicare
Advantage Plan from Coventry
Health Care (Coventry), you have
made a conscience decision to save
money. You'll be able to better
navigate the complex health care
system, understand how to use your
benefits most effectively and take
greater control of your health care
needs. Our plan will empower you
to get the most satisfaction and
value from your benefits.

Medicare Advantage

Coventry offers a Medicare Advantage plan that is approved by Medicare. This plan has low premiums, and is often less expensive than supplemental plans. Better yet, it covers additional benefits not covered by original Medicare. With no deductible and low out-of-pocket costs, you will appreciate coverage for:

- Doctor office and/or in home health screenings
- Annual eye exams
- Annual hearing exams
- Prescription medications, including Prescription Drug Gap Coverage that pays for Tier 1 generic drugs through the "donut hole"
- In- and out-of-network benefits
- Worldwide urgent and emergency care
- Preventive care benefits covered at no cost to you

- Comprehensive provider network
- Dedicated Medicare Customer Service at 800-727-9712 (press 1, then press 2)
- Local Medicare qualified enrollment specialists
- FirstHelp™ A registered nurse to assist you with health care questions, available anytime over the phone
- Website links to community resources
- Care support programs like complex case management and chronic condition disease management

How Does a Medicare Advantage Plan Work?

It's simple. You continue to pay your Medicare Part B premium, because you are still covered by Medicare. Coventry is a Medicare Advantage organization under Part C of Medicare. We have a contract with Medicare that allows us to offer you this product. When you visit a provider, please present your Coventry ID card. This will allow the provider to file your claims with us and we will process the claims instead of Medicare processing the claim. With a Medicare Advantage plan, you receive additional benefits, not covered by original Medicare, at competitive rates. With a Coventry Medicare Advantage plan, you receive medical and/or prescription drug benefits from a private company instead of through the government.



Valuable Resources to Manage Your Health Benefits

We encourage you to take control of your health. That's why we offer you online tools to help manage your health and benefits. It's easy to use your personalized, secure member website, My Online ServicesSM.

Manage your health information and get more value from your health plan. Use My Online Services at **www.coventry-medicare.com** to:

- Manage your medical and pharmacy claims
- Track your medications and preventive care services
- Access wellness programs

- Print a copy of your Coventry member ID card
- Update your personal health record
- Locate a provider who meets your needs

SilverSneakers® Keeps You Moving

As a SilverSneakers Fitness Program member you'll have free access to more than 11,000 fitness locations across the country, where on-site staff members are available to help you meet your personal wellness goals. Many locations offer amenities such as exercise equipment, pools, saunas, SilverSneakers fitness classes and other fun classes and activities. Other types of fitness locations may also be available in your area. Visit **www.silversneakers.com** to find your closest location.

Going Places?Take Coventry Mobile Along!

With Coventry Mobile, you have quick and secure access to your ID card and valuable benefit information — anytime, anywhere. Use Coventry Mobile to locate a doctor, check status of your medical claims, monitor benefit usage and view your ID card. Download the app today and stay connected with us no matter where your travels take you.



Questions?

Please call Customer Service at 800-727-9712 (TTY 711). Friendly representatives are available from 8 a.m. to 8 p.m., seven days a week.